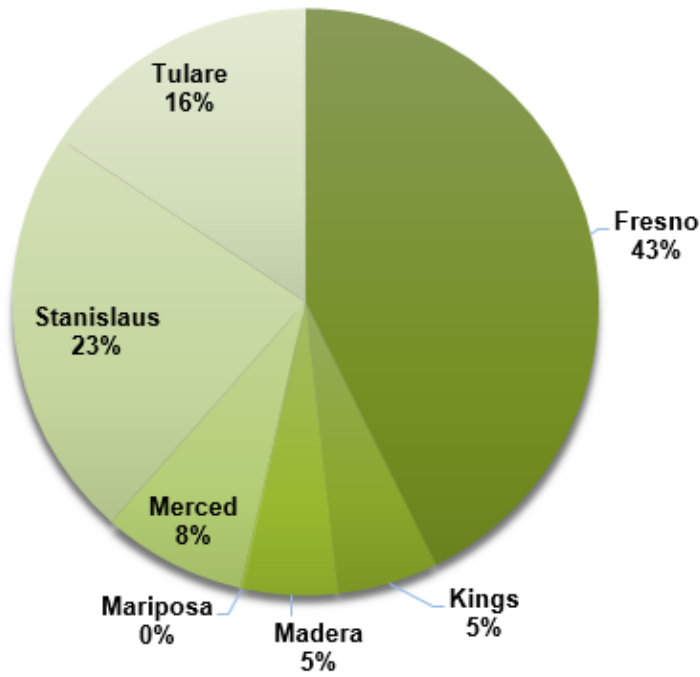


Central Valley Suicide Prevention Hotline

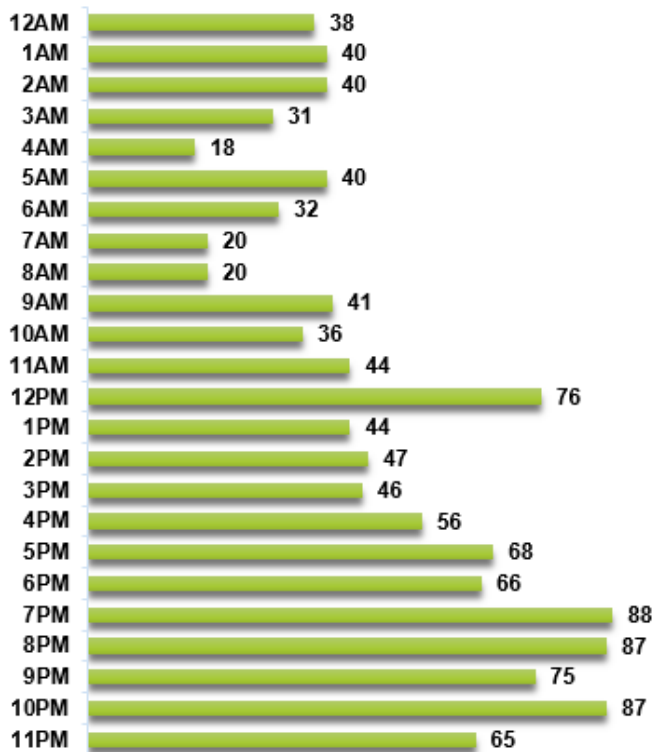
Call Volume Report March 2016

Call Volume by County Location



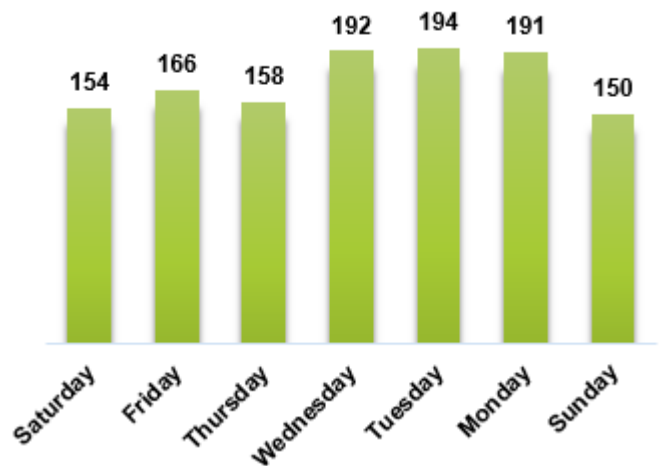
County	3/1/2016-3/31/2016
Fresno	215
Kings	28
Madera	26
Mariposa	1
Merced	40
Stanislaus	115
Tulare	79
*Afterhours Product Line Calls	155
Other CA Counties	87
Other States	97
Other Countries	2
Skype	231
Unspecified Location	129
Total Calls	1,205

Call Volume by Hour of the Day



*Afterhours Product Line Calls = Calaveras County calls

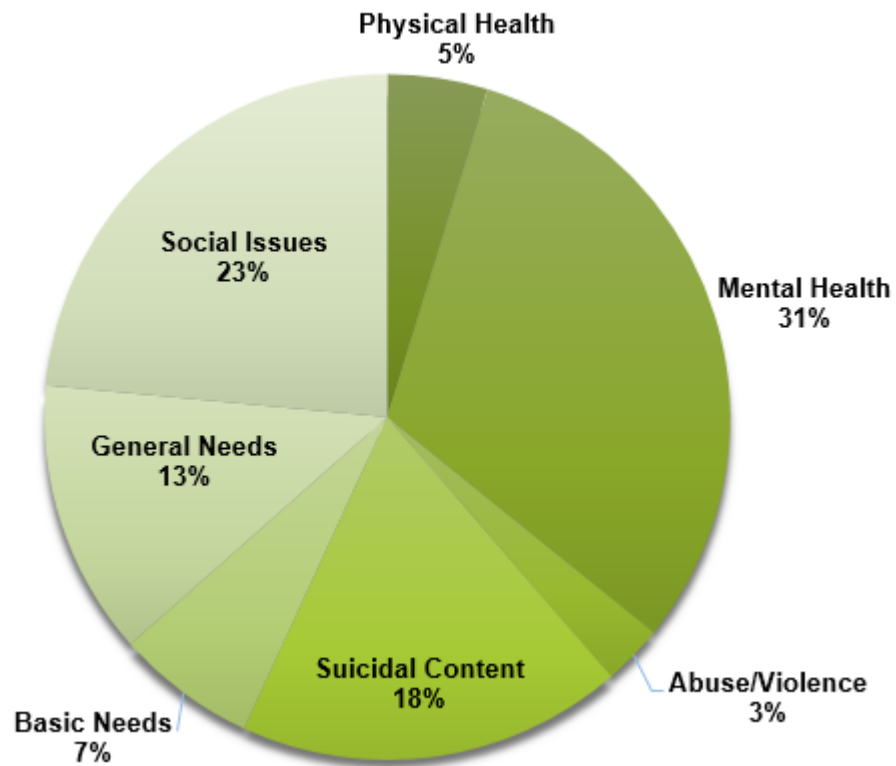
Call Volume by Day of the Week



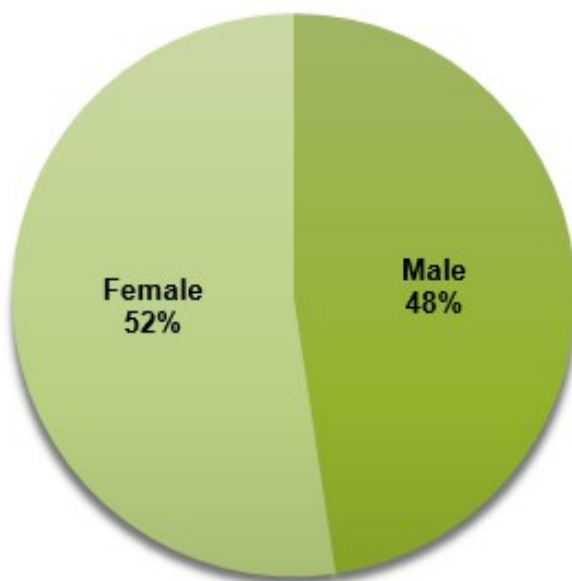
Central Valley Suicide Prevention Hotline

Caller Demographics March 2016

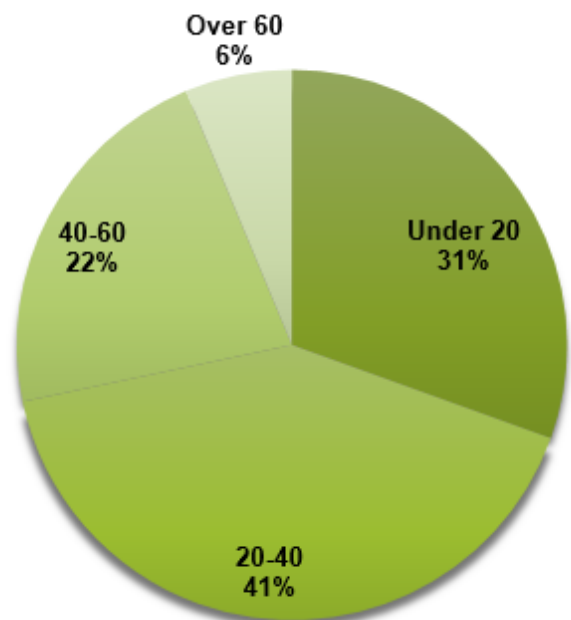
Caller Concerns



Caller Gender

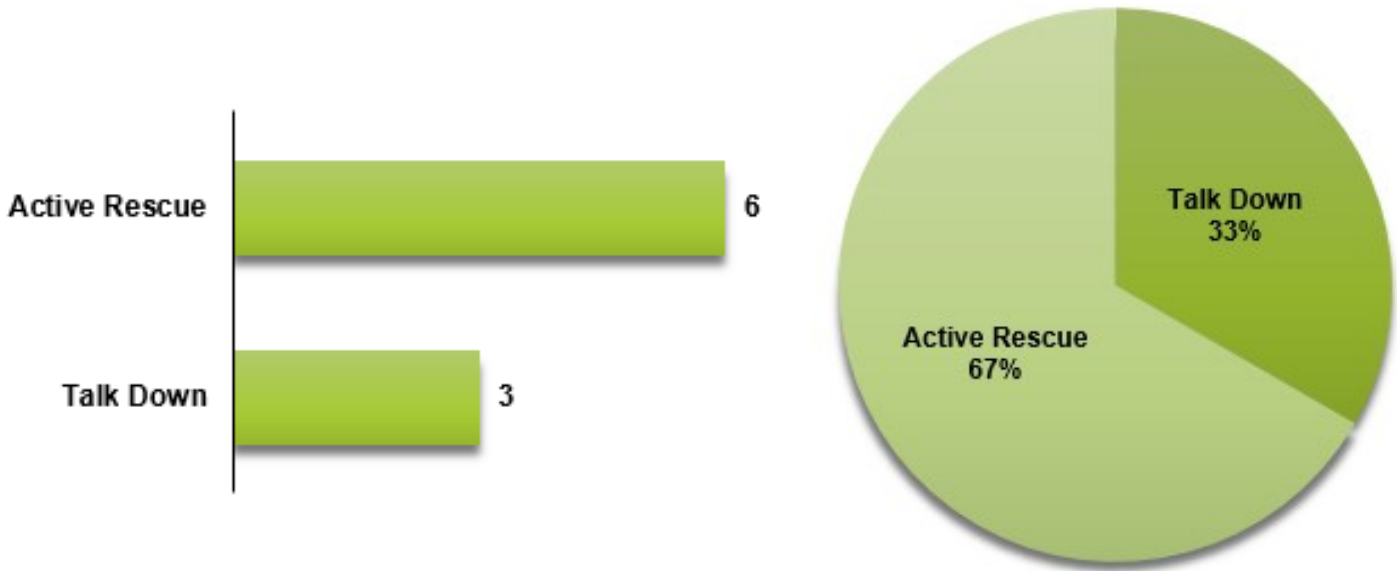


Caller Age Group



Central Valley Suicide Prevention Hotline

Outcome Measures March 2016



Talk Down

Community Resources Costs	Cost	Calls	Cost Savings
ED Visit	\$2,000.00	100%	\$2,000.00
Ambulance Dispatch	\$890.00	100%	\$890.00
Law Enforcement Dispatch	\$128.16	100%	\$128.16
Jail Booking			
Inmate Jail Day	\$91.95	5%	\$4.60
Crisis Stabilization Stay	\$1,106.12	10%	\$110.61
Totals	\$4,216.23		\$3,133.37

March 2016 Estimated Cost Savings to Counties for 3 Talk Down Calls

\$9,400.11

March 2016 Estimated Cost Savings to Counties for 413 Crisis Calls

\$1,107,108.45

Community Resources Costs	Cost	Crisis Calls	Cost Savings Per Call
ED Visit	\$2,000.00	85%	\$1,700.00
Ambulance Dispatch	\$890.00	85%	\$756.50
Law Enforcement Dispatch	\$128.16	85%	\$108.94
Jail Booking			
Inmate Jail Day	\$91.95	5%	\$4.60
Crisis Stabilization Stay	\$1,106.12	10%	\$110.61
Totals	\$4,216.23		\$2,680.65

March 2016 Estimated Cost Savings to Counties for 3 Talk Down Calls and 413 Crisis Calls

\$1,116,508.56