

**LUMINESCENCE CONSULTING
LEARNING AND FEEDBACK FORM**

**SUMMARY OF LEARNING AND FEEDBACK FORMS
FOR NOVEMBER 30, 2010 AOD FIRST SESSION**

	Uh, no			You bet!	
1. After this meeting, I have a better understanding of the purpose of the AOD Stakeholder process.	1	2	3	4	↓ 5 4.81
	(N=52, Range: 4-5)				
2. After this meeting, I have a good understanding of the role I am to play as a delegate or alternate to this process.	1	2	3	4	↓ 5 4.37
	(N=52, Range: 2-5)				
3. After this meeting, I have a good understanding of the differences between power and authority in this process.	1	2	3	4	↓ 5 4.69
	(N=52, Range: 2-5)				
4. After this meeting, I have am confident we are on the right track with this process.	1	2	3	4	↓ 5 4.37
	(N=52, Range: 2-5)				
5. What worked well for me in this meeting:					
• The pace at what John went was perfect.					
• Great explanation of purpose/definitions. Discussion groups/activities.					
• Facilitator was kind. Table grouping was friendly. Initial exercise was interesting and fun.					
• I was very clear why this process is being necessitated. Not yet sure what role (delegate, alternate, etc) I am to play as of yet.					
• Like Community Setting					
• Comfort level has gotten better. John does great at staying on task.					
• I felt welcome and that input from 12 step help groups will become an integral part of this process.					
• Explaining process.					
• Understanding purpose of AOD stakeholder process.					
• Table conversation. Budget conversation – easy to understand.					
• The plethora of information that was covered regarding alcohol and other drugs.					
• Different group.					
• Very understandable process.					
• The whole meeting worked for me.					
• Take slow approach and allow for understanding. Good understanding of the process.					
• Food. Presenter. Location.					
• I really appreciate how open this whole process is. It makes me feel like my opinion really counts (as opposed to going through an exercise because you're getting funding to do this.) Sounds genuine!					
• Mix of listening and small conversation.					
• Clear explanations, details.					
• Going over the budget with us, I now have a better understanding. Great turn out! Thank you.					
• Small groups.					
• John's communication skills. Small group discussion. Date determination process.					
• Table discussion.					
• Loved it. Loved the collaborative process. I'm feeling very optimistic.					

- Like the way John makes everything clear. Like the process.
- Food was excellent. Presentation intelligent and articulate.
- John explained the process very well.
- Nice balance between details and summary.
- Small group discussions.
- Everything. Good job. Good representation.
- Discussion with colleagues.
- Interaction with all, group discussions.
- Being with BHRS staff.
- Facilitators. Providing food. Engaging all stakeholders.
- I am still not sure if I should be part of this process. I like this process.
- Understanding what the goal of the process will be and our role as a group.
- The location and the presentation.
- The food, location, and flexibility – nice binders.
- Very informational – dinner was also appreciated.
- Presentation.
- Presentation, slides, food, small groups.
- Surprised at how much personal reflection we were encouraged to use. Loved that!

6. What could be improved in subsequent meetings:

- All good.
- Probably way too much talking by facilitator – could have been a 1 hour meeting, with much less detail – didn't seem like audience needed or wanted the details. General gist is probably more effective. Increase interaction of audience.
- Not sure yet.
- Most definitely, more involvement of consumers involved with the AOD system, ensuring that their viewpoint and feedback is involved in this entire process. It is important to involve the individuals whose lives will dramatically be impacted by the budgeting constraints.
- I don't know at this time.
- Nothing at this time.
- Coffee.
- Shorter meetings.
- Softer chairs (just kidding!) – then again, maybe are small group interaction could be one standing up! ;o)
- Shorter and not Tuesdays (oh well).
- Cookies.
- Perhaps shorter meeting.
- Dessert!
- Desserts only.
- Clear understanding of who are the delegates and who are the alternates.
- What does treatment look like now, what works best. More talk about the services and how they could look. I know we're here to cut money but we need to talk to people.
- You said it caffeine and dessert (sugar)!
- Distribution of agenda and other working documents in advance of the meeting.
- I think an explanation of what was expected would have been good. There may be others who would be better for this than myself.
- Unsure.
- Two presenters instead of one. More time letting groups talk about what they understand. The issue of cultural competency needs to be addressed in the process.
- More breaks.
- Nothing at this time.
- Future meetings – a bit more large group discussion.
- First meetings are always tough. Not sure it could be improved. Well, dessert would have been nice!