

**BEHAVIORAL HEALTH AND RECOVERY SERVICES
AOD STAKEHOLDERS MEETING**

**Summary of Learning and Feedback Forms
January 11, 2011**

	Uh, no			You bet!	
1. After this meeting, I have a better understanding of some of the non-BHRS programs that provide AOD services in the county.	1	2	3	4	5
	(n=43, range: 2-5)			↓	4.51
2. After this meeting, I have a better understanding of the data about program effectiveness for BHRS-run programs.	1	2	3	4	5
	(n=43, range: 2-5)			↓	4.08
3. After this meeting, I understand how we will approach creating options for next year's budget.	1	2	3	4	5
	(n=42, range: 2-5)			↓	3.94
4. After this meeting, I am confident that we are on the right track with this process.	1	2	3	4	5
	(n=41, range: 2-5)			↓	4.24

5. What worked well for me in this meeting

- Much better – cut questions short and kept side talk to a minimum.
- 1) Group discussion on principles. 2) Community presentations were excellent and very informative.
- 1) Good community presentations. 2) Exercise @ tables great.
- Well organized – able to redirect when off track.
- 1) Slowing things down to talk through sticky points. 2) Stopping people from crosstalk. 3) Reports by community groups.
- Discussing the topics and the way the presenter (John) presented.
- Learning about other programs in our county.
- Everything worked very well.
- Hearing about community resources.
- 1) Better understanding of non-BHRS programs. 2) Learning that this process is leading us to right track for what's best for our county given our budget.
- John's facilitation, nice discussion at table, presentations from non-BHRS providers.
- Table discussion was stimulating.
- Everything
- The yellow page format instead of budget line form.

- Interaction with others – presentations were excellent.
- 1) Loved the analogy of “winter” & really appreciate the conditions of change & collective wisdom information. 2) Presentations were helpful.
- Presentations rock!
- The presentation of non-BHRS programs available in the community.
- Small group discussions
- Presentations & data presented.
- Table group discussions, going over budget with a little more detail.
- The large group/small group interaction coupled with the presentations from Community Service Providers.
- The worksheet & the pie chart.
- 1) Good space & set-up. 2) Could we start right at 5 pm (let us know ahead to be on time) & then eat at 6 or 7? It would keep me from getting sleepy once I eat & I’d be still in “work mode” before eating...
- Enjoyed hearing about other programs but wondering if it could be condensed so we don’t have to be here for 4 hrs.
- I love the facilitator.
- Good presentations, good variety, very informative.
- Presentations (since I made one ☺), John really amazes me, I am not a numbers guy so I love the relationships.
- Clear explanation of numbers.
- Information sharing from community.
- Development of principles – these will be very useful later on.
- King Kennedy Center presentation.
- 1) Heard very good information from presenters & some understanding of fiscal matters. 2) Good table group discussions, good principles developed.
- It is good to get as much program information as possible.
- 1) Great table discussions. 2) There is a lot of great discussions on how to do everything we can for our clients.
- Data much easier to understand.

6. What could be improved in subsequent meetings

- When discussing details (numbers), the use of Excel (or numbers) with a projector can help keep everyone together, versus having to track one column on one of many handouts.
- Start on time.
- Bad cookie. Stop baiting us with suggestion of early release time. ☺ I will bring chocolate! ☺
- Not much
- There are more programs out there that would be important to know about.
- Nothing.
- None.
- Chocolate Chip cookies!
- No more chicken, please!!! Veggie Lasagna.

- Time limits for community presentations.
- More participation in our groups.
- More interaction with groups.
- Keep shortening the “review.” People should have it by now.
- Chocolate Chip cookies (not raisins).
- Chocolate Chip cookies.
- Chocolate Chip cookies.
- Chocolate Chip cookies.
- Current model works well. Facilitator is very effective with managing group!
- A bit shorter would be nice.
- 1) Chocolate Chip cookies & some soda – Diet & Regular. Also – how about “make your own sandwich” – Deli trays of meat/cheese – with salad or soup. 2) Not sure of need for so much detail in data - #'s only mean something in terms of outcome – could we tell the story – not the focus on % or #? Maybe because I’m not from AOD world, but it seems like too much info for me.
- More variety in food. Seems to be the same.
- Where is Nirvana?
- Some redundancy but I think that will change.
- Shorter & not on Tuesdays. I know that is not possible.
- Where is the chocolate?!!!
- Explanation of data was a little rough.
- Non Christian support groups – i.e. Islam, Buddha, etc.
- Comment to question #3 – N.A. has no interest in this budget process or any \$’s.
- Why haven’t Co-Da, Alanon, NarAnon etc been invited here? List of participants & agencies with contact #'s, etc. so that we can have a base reference point for referrals of all needs. Personally as a hotline volunteer the more reference #'s for referrals needed are greatly needed & very helpful. Website that has all overall references/referral’s for any/all problems a person may have.
- End sooner / start earlier.
- We should skip the first exercise and introductions. We have gotten to know each other by now and this should save time.
- Nothing.
- Are detention services clients housed separately? Affected program financial breakdown i.e. building, staffing, admin, etc. Possible centralized services to cut those costs or do tx at FRC’s (sorry personal thoughts).