



# **Stanislaus County**

## **Mental Health Services Act**

### **Capital Facilities and Technological Needs Component Proposal**

**April 2009**

## **Introduction and Overview:**

Stanislaus County Behavioral Health and Recovery Services (BHRS) received Information Notice No. 08-09 from the California State Department of Mental Health (DMH) stating that in order for BHRS to receive MHSA funding for Capital Facilities/Technological Needs, the County should submit proposals consistent with the guidelines in the Information Notice 08-09. Continuously working from BHRS Vision and Mission, MHSA Essential Elements, input from stakeholders, and guidance from DMH regulations, the following Capital Facilities/Technological Needs (CF/TN) Component Proposal was developed. The draft proposal is offered for 30-day public review and comment from April 29, 2009 – May 28, 2009.

During the 30-day review and comment period an informational meeting will be held at:  
Behavioral Health & Recovery Services  
800 Scenic Drive, Main Conference Room  
Modesto, California, 95350  
Tuesday, May 19, 2009  
3:30 – 4:30 p.m.

Public comment period concludes with a public hearing to be held after 5:00 p.m. at:  
Mental Health Advisory Board Meeting  
May 28, 2009, 5:00 p.m.  
Patterson Library  
46 N. Salado Avenue  
Patterson, California

All community stakeholders are invited to participate in the public review, information meeting, and public hearing. All public comments shall be considered and substantial comments included in the CF/TN Component Proposal when it is submitted. A comment form is provided at the end of this document that may be faxed to (209) 525-6291 or mailed to Behavioral Health & Recovery Services, 800 Scenic Drive, Modesto, California, 95350. Comments may be also submitted to [khurley@stancounty.com](mailto:khurley@stancounty.com)

**Component Exhibit 1**

**Capital Facilities and Technological Needs Face Sheet**

**MENTAL HEALTH SERVICES ACT (MHSA)  
THREE-YEAR PROGRAM and EXPENDITURE PLAN  
CAPITAL FACILITIES and TECHNOLOGICAL NEEDS  
COMPONENT PROPOSAL**

County: Stanislaus Date: April 29, 2009

**County Mental Health Director:**

Denise C. Hunt, R.N., M.F.T.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

Date: \_\_\_\_\_

Mailing Address: 800 Scenic Drive  
Modesto, CA 95350

Phone Number: 209-525-6225 Fax: 209-525-6291

E-mail: dhunt@stancounty.com

Contact Person: Karen Hurley, M.F.T. MHSA Planning Coordinator

Phone: 209-525-6247

Fax: 209-525-6291

E-mail: khurley@stancounty.com

**Component Exhibit 1 (continued)**

**COUNTY CERTIFICATION**

**I hereby certify that I am the official responsible for the administration of Community Mental Health Services in and for Stanislaus County and that the following are true and correct:**

This Component Proposal is consistent with the Mental Health Services Act. This Capital Facilities and Technological Needs Component Proposal is consistent with and supportive of the standards set forth in Title 9, California Code of Regulations (CCR) Section 3320.

The County certifies that if proposing technological needs project(s), the Technological Needs Assessment, including the Roadmap for moving toward an Integrated Information Systems Infrastructure will be submitted with the first Technological Needs Project Proposal.

This Component Proposal has been developed with the participation of stakeholders, in accordance with Title 9, CCR Sections 3300, 3310, and 3315, and with the participation of the public and our contract service providers. The draft local Capital Facilities and Technological Needs Component Proposal was circulated for 30 days to stakeholders for review and comment, and a public hearing was held by the local mental health board. All input has been considered, with adjustments made, as appropriate.

Mental Health Services Act funds are and will be used in compliance with Title 9, CCR Section 3410, Non-Supplant.

All documents in the attached Component Proposal for Capital Facilities and Technological Needs are true and correct.

**Date:** \_\_\_\_\_ **Signature** \_\_\_\_\_  
**Local Mental Health Director**

**Executed at:**

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## Component Exhibit 2

### 1. Framework and Goal Support

**Briefly describe:**

- 2) How the County plans to use Capital Facilities and/or Technological Needs Component Funds to support the programs, services and goals implemented through the MHSA, and**
- 3) How you derived the proposed distribution of funds below.**

**Proposed distribution of funds:**

Capital Facilities \$0 or 0%  
Technological Needs \$5,686,800 or 100%

Framework: To continue to support Stanislaus County's Mental Health Services Act (MHSA) programs and transformation goals, BHRS has developed the Capital Facilities/Technological Needs (CF/TN) Component Proposal and will subsequently develop in more detail the Project Proposals in FY2009/10. Continuously working from the BHRS Vision and Mission, MHSA Essential Elements, input from stakeholders, and guidance from DMH Information Notice(s) and regulations, this Component Proposal was developed.

Funding Distribution: The proposed funding distribution acknowledges the importance and local priority of technological needs over capital facility needs. Given the local and statewide economic reality of shrinking resources, Stanislaus County's CF/TN funds must be carefully managed to achieve established technological benchmarks and ensure interoperability with other local agencies, health care entities, and county mental health departments in California in the coming years. BHRS' technological needs are well understood because we have been evaluating them for many years.

Stanislaus County has evaluated but not identified any capital facilities projects that fit the State's parameters for MHSA Capital Facilities funding. This is primarily because service sites are not owned but leased by the County and there are no plans for renovation of county-owned buildings used by BHRS for MHSA services. Anticipating these are the only funds available for development of technological needs, BHRS is submitting a proposal to fund only the technological needs part of this component and deferring capital facilities projects.

Goal Support: BHRS will use the funds provided through this component to focus on development of technological project proposals that improve coordination of care and the delivery of mental health services in a manner consistent with the general standards of MHSA. The two technological goals established in CF/TN Plan Guidelines interface with BHRS and local stakeholder goals and commitments:

- Increase consumer/family empowerment by providing the tools for secure consumer/family access to health information within a wide variety of public and private settings. By making computing resources accessible to consumers and family members and offering training in navigating the Internet, we support access to timely, extensive, and valuable information. This access will enhance service recipient's ability to be a knowledgeable partner in making treatment decisions and in maintaining recovery and resiliency goals.
- Modernize and transform clinical and administrative information systems to improve quality of care, operational efficiency, and cost effectiveness. Stakeholders support the ability to obtain timely information on individual, program and system outcomes, and performance measures. This goal supports timely analysis of actual and potential effectiveness. Interoperable systems are anticipated to create cost efficiencies, avoid duplicate entry, and create mechanisms that allow engagement in meaningful contract monitoring between BHRS and organizational contract providers.
- Electronic health record (EHR) is a key element for the two goals described above. Implementation of an EHR is a pre-requisite to having a personal health record (PHR), a highly desired goal of consumers and family members. Local stakeholders and BHRS want an EHR/PHR that offers access to quality, real time, and confidential information that will enhance behavioral health care in a variety of ways, e.g., interoperability with labs and pharmacies has the potential to improve care, avoid medication errors, and provide more safety.

Technological project functions, goals, and supports will include a broad continuum of care/services that includes community services and supports, prevention and early intervention, innovative programs, and workforce development.

Summary: The approved Technological Needs Component Proposal and subsequent Technological Needs Project Proposals will effectively utilize funds to partially fulfill the creation of a new integrated business and clinical information system as well as ongoing technical support for the new system. As a behavioral health system, BHRS plans to leverage MHSAs funds with Local Public Facilities Funds to modernize the entire BHRS data system. The new technological system will replace the system currently in use and support expanded use of modern technology for the improvement of quality of care, operational efficiency and cost effectiveness as well as increase consumer and family empowerment by providing secure tools for accessing personal health records.

Stanislaus County's planning estimate for CF/TN is \$5,686,800. Preliminary cost analysis of implementation and maintenance costs related to technological needs over the next decade suggests that the entire planning estimate will be required to achieve stated goals.

## 2. Stakeholder Involvement

**Provide a description of stakeholder involvement in identification of the County's Capital Facilities and/or Technological Needs Component priorities along with a short summary of the Community Program Planning Process and any substantive recommendations and/or changes as a result of the stakeholder process.**

The CF/TN Component Proposal is guided by general stakeholder input obtained and representative stakeholder consensus achieved. Three sizeable and comprehensive community planning processes have been conducted in Stanislaus County since 2005 including Community Services and Supports (CSS), Workforce Education and Training (WET), and Prevention and Early Intervention (PEI). Each of these community planning processes included education about all components of MHSAs and opportunity for input/questions on all components. Community planning processes included extensive stakeholder involvement that consisted of surveys, targeted focus groups, interviews, town hall meetings, community forums, in Spanish and English, throughout the county. BHRS received input and will continue to receive input from consumers, family members, ethnic communities, mental health contractors and staff, social and medical service providers, agency partners (e.g. juvenile justice), and other community partners across the age span (including adults, older adults, TAY, and family members of children). Hundreds of Stanislaus County residents have participated in all three planning processes.

In preparation for development of a component proposal for CF/TN, preliminary workgroups were formed in 2008 that included all affected work areas of BHRS operations, mental health contractors, consumers and family members. Each workgroup met several times over a six-month period. The effect on workflow and the clinical documentation process through a new electronic health record system was reviewed and suggestions incorporated from each workgroup. Confidentiality and accessibility of quality health information are key concerns expressed by consumers and family members.

On April 7, 2009, the MHSAs Representative Stakeholder Steering Committee was convened for the purpose of considering the purpose and content of the CF/TN Component within the broader context of the current economic realities in public mental health funding. Members of the BHRS Leadership team, Mental Health Board members, and other stakeholders attended the meeting.

The Representative Stakeholder Steering Committee is comprised of the following agencies/communities: consumer partners, family member partners, contract providers of public mental health services, representatives from diverse communities, law enforcement, Courts, education, health care, faith-based community, Disability Resource Agency for Independent Living (DRAIL), labor organizations, probation, social services, Stanislaus County Chief Executive Office, BHRS staff, Senior Services and regional geographical areas of Stanislaus County including South and Westside of the county.

The Behavioral Health Director and MHSa Planning Coordinator offered input to the representative stakeholders on BHRS' recommended use of CF/TN funds. Central to the discussion was information about current state and local budget constraints in which service and overall system reductions could occur due to shrinking resources. A full description of how CF/TN funds may be used was given with a recommendation that we proceed by dedicating 100% of the funds to development of technological needs over the next ten years. Public Facilities Funds are to be used for the Alcohol and Drug portion of BHRS operations.

After addressing questions and discussing concerns, members of the Representative Stakeholder Steering Committee endorsed BHRS' recommendations with regard to the CF/TN Component. It was additionally agreed upon that all future planning for electronic health record, other technological projects as well as program/system reductions (should they become a reality), would involve stakeholder input.



### Component Exhibit 3

#### COMPONENT PROPOSAL: CAPITAL FACILITIES NEEDS LISTING

Please list Capital Facility needs (example: types and numbers of facilities needed, possible County locations for needed facilities, MHSA programs and services to be provided, and target populations to be served, etc.) See example table below.

Type of Facility	Number of Facilities Needed	County Location for Needed Facility	MHSA Programs & Services to be Provided	Target Populations to be Served
None	None	None	None	None

## Component Exhibit 4

### COMPONENT PROPOSAL: TECHNOLOGICAL NEEDS

Please check-off one or more of the technological needs, which meet your goals of modernization/transformation or client/family empowerment as your county moves toward an Integrated Information Systems Infrastructure. Examples are listed below and described in further detail in Enclosure 3. If no technological needs are identified, please write "None" in the box below and include the related rationale in Exhibit 1.

- **Electronic Health Record (EHR) System Projects (check all that apply)**
  - X Infrastructure, Security, Privacy
  - X Practice Management
  - X Clinical Data Management
  - X Computerized Provider Order Entry
  - X Full EHR with Interoperability Components (for example, standard data exchanges with other counties, contract providers, labs, pharmacies)
- **Client and Family Empowerment Projects**
  - X Client/Family Access to Computing Resources Projects
  - X Personal Health Record (PHR) System Projects
  - X Online Information Resource Projects (Expansion / Leveraging information sharing services)
- **Other Technological Projects That Support MHPA Operations**
  - X Telemedicine and other rural/underserved service access methods
  - X Pilot projects to monitor new programs and service outcome improvement
  - X Data Warehousing Projects / Decision Support
  - X Imaging / Paper Conversion Projects
  - Other (Briefly Describe):

**Stanislaus County Behavioral Health & Recovery Services**

800 Scenic Drive, Modesto, CA 95350

209 525-6247 fax 209-525-6291

www.stanislausmhsa.com

**Mental Health Services Act (MHSA) / Prop. 63**

**Capital Facilities and Technological Needs Component Proposal**  
**30-Day Public Review Comment Form**

April 29, 2009 – May 28, 2009

**PERSONAL INFORMATION**

Name: \_\_\_\_\_ Agency/Organization: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email address: \_\_\_\_\_

Mailing address: \_\_\_\_\_

**MY ROLE IN THE MENTAL HEALTH COMMUNITY**

Client/Service Recipient

Family Member

Education

Social Services

Service Provider

Law Enforcement/Criminal Justice

Probation

Other (specify) \_\_\_\_\_

**WHAT DO YOU SEE AS THE STRENGTHS OF THE PROPOSAL?**

**IF YOU HAVE CONCERNS ABOUT THE PROPOSAL, PLEASE EXPLAIN.**

**Servicios de Salud Mental, Alcohol y Drogas del Condado de Stanislaus**

800 Scenic Drive, Modesto, CA 95350  
Tel. 209-525-6247 Fax 209-525-6291  
www.stanislausmhsa.com

**Acta de Servicios de Salud Mental (MHSA) / Prop. 63**

**Propuesta para el Componente Sobre Facilidades Principales y Necesidades Tecnológicas**

**Formulario Para Comentarios Públicos de 30 Días**

abril 29, 2009 – mayo 28, 2009

**INFORMACIÓN PERSONAL (opcional)**

Nombre: \_\_\_\_\_

Agencia/Organización: \_\_\_\_\_

Teléfono: \_\_\_\_\_ Dirección Electrónico: \_\_\_\_\_

Domicilio: \_\_\_\_\_

**MI PAPEL COMMUNITARIO EN EL SISTEMA DE SALUD MENTAL**

Consumidor/Recipiente de Servicios  
 Miembro de Familia  
 Educación  
 Servicios Sociales

Proveedor de Servicios  
 Enforsar la Ley/Justicia Criminal  
 Libertad Condicional  
 Otro (especifique)  
\_\_\_\_\_

**QUE CONSIDERA USTÉD QUE SON LOS PUNTOS FUERTES DE LA PROPUESTA?**

**SI TIENE CONCIERNES SOBRE LA PROPUESTA, POR FAVOR EXPLIQUE:**